

## Grooming & Bathing

We offer state of the art grooming and bathing facilities with staff who will pamper your pet with TLC and send them home looking and feeling great!

### Standard Bathing Services

Pets are lathered up for a refreshing bubble bath with our Hydrosurge Bathing System. This unique bathing system mixes fresh water with shampoo and sprays the sudsy solution through the pet's hair to the skin, breaking up oils and flushing away dirt, debris, loose hair, dead skin, and dander.



When combined with medicated shampoos and rinses, the Hydrosurge system is ideal for treating dogs with skin problems such as dry, flaky, itchy, allergic or infected skin. Regularly scheduled Hydrosurge baths can make a big difference for these pets!

Bathing fees include a comb out, pedicure (nail trim), and ear cleaning. We will also express the glands if needed or requested.

### Professional Grooming

For long haired or terrier breeds that require additional coat care, one of our professional stylists can provide bathing and grooming services including a breed specific hair trim and style. Our stylists will work with you to match your pet's personality and lifestyle to a unique groom that works best for your individual pet.

Professional Grooming Trim and Style prices vary by breed and coat condition. Refer to our Grooming Price list for specific fees, or one of our stylists would be happy to look at your pet and give you a price quote prior to your appointment.



## Health Requirements

For the protection & health of all the pets entrusted to our care, we must set some policies and standards that apply to every guest.

If your pet is not current on our health care requirements, we welcome your appointment in advance or at the time of boarding to update your pet's wellness care and vaccinations. (If possible, vaccines should be given at least 2 weeks in advance to allow adequate immunity to develop prior to boarding.)

**If your pet is under the care of another vet, you must bring a copy of the records.**

### Preventative Health Requirements for Dogs

Health Requirement	within last
Rabies Vaccine (per your city ordinance)	12-36 mos
Distemper/Parvo Vaccine	24 mos
Leptospirosis Vaccine	12 mos
Upper Respiratory/Bordetella Vaccine	6 mos
Heartworm Test*	12 mos
Fecal Parasite Test	12 mos
Flea Preventative*	30 days
Heartworm Preventative*	30 days

### Preventative Health Requirements for Cats

Health Requirement	within last
Rabies Vaccine (per your city ordinance)	12-36 mos
Feline Leukemia Vaccine	12 mos
Distemper/Respiratory Vaccine	24 mos
Fecal Parasite Test	12 mos
Flea Preventative*	30 days

\*Approved heartworm products include Sentinel, Revolution, Interceptor and Heartguard. . If your dog has not been on heartworm preventative, we must do a heartworm test prior to administering the preventative. Approved Flea products include Sentinel, Program, Frontline, Revolution, Advantage, Comfortis, and Promeris. Flea products from discount stores like Wal-Mart do not provide adequate protection. If your pet has not been treated with an approved product in the last 30 days, we can apply one for you at admission.

## Welcome to Blue Springs Pet Resort

**"Your Pet is our GUEST"**



## Guide to the Pet Resort

- ♥ Boarding
- ♥ Grooming
- ♥ Daycare
- ♥ Training

**For the ultimate in Pet Care:**

**(816) 229-1544**

[www.bluespringsanimalhospital.com](http://www.bluespringsanimalhospital.com)

# Canine Camp!

## Why not send your pet to Disneyland when you are out of town?

Disneyland is one of 10 popular resort theme cabins.



Choose a cabin for your pet's overnight stay and your pet will enjoy a room with a view, a comfy bed, a TV/DVD player, and they will have a blast during the morning and afternoon sessions of Pampered Pet Playschool!!

We also offer regular resort rooms (runs with elevated beds. Or, campers less than 35# may opt for a cozy bunk. All guests, regardless of accommodations, receive outdoor potty walks and lots of TLC!

There will be a 25% discount off the regular resort rate for the 2<sup>nd</sup> and 3<sup>rd</sup> guest from the same family sharing a cabin or room. Bunks are single occupancy only.

## Pampered Pet Playschool – Just for the FUN of it!

The resort offers a 1,000 sq foot indoor activity center for the enjoyment of our canine campers and Doggie Day Care guests. Each morning and afternoon for 2 hours pets can vent excess energy, develop positive social skills, and hang out with the gang! The group play sessions are led and constantly supervised by one of our fun loving Pet Resort Counselors. Activities include playing ball, fetching Frisbees, and learning to slipper slide. In the summer there is even a toddler pool!

For the safety of all the campers, aggressive pets will not be allowed in Pampered Pet Playschool. Dogs older than 7 months must be spayed or neutered to participate.

Pampered Pet Playschool is included in the fee for the theme cabins. For a small additional fee, pets staying in rooms or bunks can join in the fun too!!

## We recommend a Bubble Bath after Canine Camp

It is a constant priority to keep our guests and facility clean; however, dogs will get dirty and acquire some coat odor, especially if they romp with the gang in Pampered Pet Playschool. We offer reduced rate baths before going home!

# Kitty City (no dogs allowed!)



Kitty City is a quiet and serene feline haven completely separate from our canine camp, hospital wards, and treatment areas. Cats enjoy bright and cheerful condos, each with a large window overlooking a garden and aviary.

## Pampered Pet Playschool – Feline style

For active cats we have an indoor glass play area which overlooks the kitty reception area and fish tank. Cats love to climb around the carpeted kitty jungle gym and swipe at the toy catnip mice.

More sedentary felines may enjoy just being held and petted by one of our pet counselors.

# Doggie Day Care

Do you ever worry or feel guilty about leaving your pet home alone? Would you like your dog to have fun, run off some energy, and develop positive social skills?

## Doggie Day Care is the ANSWER!

At the Blue Springs Pet Resort your dog can spend the day playing and meeting new friends. It's just like daycare for kids - only no diapers!



Doggie day care includes the two hour morning and afternoon sessions of Pampered Pet Playschool. Daycare guests also have a private room where they can retire for a mid-day snack and a nap between playschool sessions. They will come home tired, but happy!!

# Resort Policies & Procedures

## Medical Care

If your pet would happen to develop a serious illness or be injured during their stay, our vets are only a few steps away! You will sign a consent form at admission stating your wishes if your pet would need medical attention.

## Special Diets

We strongly recommend that you bring your pet's regular food to avoid the tummy upset that can occur with sudden diet changes. **Please bring only an amount appropriate for the length of the stay. Dry food should be transferred into zip-lock bags or a plastic container. Do not bring the original bag.**

## Medications

We are happy to medicate pets while they are staying with us. We can give insulin and other injections as well as oral, eye, ear, and other topical medications.

## Personal Belongings

We recommend that you allow us to provide bedding and toys. If you choose to bring personal items, please limit to 2 per pet. Personal bedding should be no larger than the size of a bath towel. **NO STUFFED OR FOAM BEDDING** that can not be laundered. **All personal items must be clearly labeled in permanent marker with your last name and your pet's name.**

## A Note About Cleanliness

Providing a clean and healthy environment for our guests is a TOP priority. All accommodations are sanitized with our central power wash system. We have a commercial dishwasher (like those used in school cafeterias) and laundry facility for disinfecting dishes, toys, and bedding. We maintain healthy air/odor control with 9 separate HVAC systems & separate exhaust fans for each room.

## Treatment of Contagious/Infectious Diseases

Despite our very best efforts, occasionally pets get sick while staying with us. It is similar to the way children get colds at school and people get the flu despite being vaccinated. Luckily, these problems are more a nuisance than a real health threat to pets. Our policy is to treat your pet for free if one of these problems develops while boarding or for up to 2 weeks after their stay.